

At [Your London Pet Sitter](#), we take every step to ensure your loved ones are provided the highest standards of care. Our service description together with additional information is set out below. **For our Prices – please click [here](#).**

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| For Your Peace | <p>To ensure your total peace of mind, below we have listed a few important aspects of our service offering:</p> <ul style="list-style-type: none"> • Our sitters are fully insured, trained and DBS/CRB vetted. • Your London Pet Sitter Ltd has all the appropriate public liability insurance cover. • We never share your personal data which we store in accordance with the Data Protection Act 1998. • It's now a legal requirement to have your dog microchipped - we therefore insist on the same. • In an unlikely emergency, we have priority access to a highly trusted mobile veterinary service (www.ctvets.co.uk). |
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| For Your Dog | <p>Your London Pet Sitter will visit and care for your dog within your own home. Dogs prefer not to be left alone and they need daily mental and physical exercise to keep them happy, healthy and to avoid unwanted behavioural problems. Our sitters are the perfect company for keeping your loved ones happy, engaged and occupied whilst you're out or away!</p> |
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| <p style="color: #e91e63; font-size: small;">We offer a free consultation and the opportunity to meet your sitter prior to your service being confirmed</p> | Services | | <ul style="list-style-type: none"> • Each sitter can walk a maximum of 2 dogs if from different homes (and a maximum of 3 from the same home). • Sitters only walk dogs on lead. • We ensure fresh water is available and will feed your dog in accordance with your instructions. • We'll exercise your dog as instructed (we recommend every 2-4hrs). • Entertain, cuddle and play with your dog. • We will follow any grooming instructions provided (e.g. brushing, combing, eyes, ears, etc.). • Our sitters will happily manage any medication or special dietary needs. |
| | Walking | 30 minutes | |
| | | 45 minutes | |
| | | 60 minutes | |
| | Sitting | ½ Day (2-4 hours) | |
| | | ¾ Day (>4-6 hours) | |
| | | 1 Day (>6-8 hours) | |
| | | 1 Day (>8-12 hours) | |
| | | Overnight (12 hours) | |
| | Boarding | Overnight (24 hours) | |
| Boarding (overnight) | | | |

• We'll keep you continuously updated with messages, photos and video - using your preferred channel of communication.

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| For Your Cat | <p>Your London Pet Sitter will visit and care for your cat within your own home, so that your loveable companions suffer less stress as they remain within their familiar environment. Our sitters are the perfect company for keeping your loved ones happy, engaged and occupied whilst you're out or away!</p> |
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| <p style="color: #e91e63; font-size: small;">We offer a free consultation and the opportunity to meet your sitter prior to your service being confirmed</p> | Services | | <ul style="list-style-type: none"> • We will only let your cat out if provided with explicit instructions to do so. YLPS cannot be held liable if your cat does not return home. • We ensure fresh water is available and will feed your cat in accordance with your instructions. • Clean/change litter trays. • We will follow any grooming instructions provided (e.g. brushing, combing, eyes, ears, etc.). • Entertain, cuddle and play with your cat. • Our sitters will happily manage any medication or special dietary needs. |
| | Visiting | 30 minutes | |
| | | 60 minutes | |
| | Sitting | ½ Day (2-4 hours) | |
| | | ¾ Day (>4-6 hours) | |
| | | 1 Day (>6-8 hours) | |
| | | 1 Day (>8-12 hours) | |
| | | Overnight (12 hours) | |
| | Boarding | Overnight (24 hours) | |
| | | Boarding (overnight) | |

• We'll keep you continuously updated with messages, photos and video - using your preferred channel of communication.

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| <h2>For Your Small Pet</h2> | <p>Our small Pets include all small critters (e.g. rabbits, ferrets, gerbils), reptiles, birds and fish. Your London Pet Sitter will visit and care for your small pet within your own home, so that your loveable companions suffer less stress as they remain within their familiar environment. Our sitters are the perfect company for keeping your loved ones happy whilst you're out or away!</p> | | | | |
| <p style="color: #e91e63; font-size: small;">We offer a free consultation and the opportunity to meet your sitter prior to your service being confirmed</p> | Services | | | | |
| | Visiting | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;">30 minutes</td> <td rowspan="2" style="vertical-align: top; padding: 5px;"> <ul style="list-style-type: none"> Our pricing is based on a per cage / pen / tank. Boarding Services provided at our sitter's premises. We prefer a minimum duration of 1 week. Boarding options differ between small pets that need to be taken out of their cage / pen / tank versus those that remain within. We ensure fresh water is available and will feed in accordance with your instructions. We will clean cages / pens / tanks – as requested. </td> </tr> <tr> <td style="text-align: center;">60 minutes</td> </tr> </table> | 30 minutes | <ul style="list-style-type: none"> Our pricing is based on a per cage / pen / tank. Boarding Services provided at our sitter's premises. We prefer a minimum duration of 1 week. Boarding options differ between small pets that need to be taken out of their cage / pen / tank versus those that remain within. We ensure fresh water is available and will feed in accordance with your instructions. We will clean cages / pens / tanks – as requested. | 60 minutes |
| | 30 minutes | <ul style="list-style-type: none"> Our pricing is based on a per cage / pen / tank. Boarding Services provided at our sitter's premises. We prefer a minimum duration of 1 week. Boarding options differ between small pets that need to be taken out of their cage / pen / tank versus those that remain within. We ensure fresh water is available and will feed in accordance with your instructions. We will clean cages / pens / tanks – as requested. | | | |
| 60 minutes | | | | | |
| Boarding | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;">Pet remains in cage/pen/tank</td> <td rowspan="2" style="vertical-align: top; padding: 5px;"> <ul style="list-style-type: none"> We ensure fresh water is available and will feed in accordance with your instructions. We will clean cages / pens / tanks – as requested. </td> </tr> <tr> <td style="text-align: center;">Pet out of cage/pen/tank</td> </tr> </table> | Pet remains in cage/pen/tank | <ul style="list-style-type: none"> We ensure fresh water is available and will feed in accordance with your instructions. We will clean cages / pens / tanks – as requested. | Pet out of cage/pen/tank | |
| Pet remains in cage/pen/tank | <ul style="list-style-type: none"> We ensure fresh water is available and will feed in accordance with your instructions. We will clean cages / pens / tanks – as requested. | | | | |
| Pet out of cage/pen/tank | | | | | |

- We'll keep you continuously updated with messages, photos and video - using your preferred channel of communication.

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| <h2>For Your Home</h2> | <p>At Your London Pet Sitter, we will ensure we look after your home as well as we look after your loved ones.</p> <ul style="list-style-type: none"> We will bring in your mail/post. Water plants. Empty your bins. Clean [pet] feeding and drinking apparatus. Attend to other minor household tasks. Ensure we keep your keys safe and secure! |
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| <h2>For Your Wallet</h2> | <p>To help manage the finances, our billing terms and payment options are provided below:</p> <ul style="list-style-type: none"> We will bill for services prior to your service commencing. Our payment terms are 2 days following the last day of service. For recurring services, we will invoice weekly. If Your London Pet Sitter incurs costs on your behalf (e.g. to purchase food), these will be recovered as part of your bill. Payment options are incorporated within your invoice as follows: <ul style="list-style-type: none"> ➤ PayPal: If you choose to pay via PayPal, transaction fees of 3.4% plus £0.20 will be applicable. <u>PayPal fees can be avoided</u> by selecting 'Pay a Friend' when processing your payment. ➤ Direct: Direct payment into Your London Pet Sitter bank account. Bank account details are provided within the invoice. Cancellations: Your London Pet Sitter requires a minimum of 48hrs notice to cancel a service. Penalties for late cancellations will be applicable (up to a maximum of £150). |
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| <h2>For Your Information</h2> | <p>Some additional information you may find useful:</p> <ul style="list-style-type: none"> To contact Your London Pet Sitter In case of an emergency, call +44 (0) 7553 160 920. Registered office address: International House, 776-778 Barking Road, BARKING, London E13 9PJ. Company Registration Number: 10441491. Your Pet Sitter: Telephone number and address of your designated sitter will be provided following confirmation of your booking. Our Insurer: Amlin UK Ltd. |
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